

## Senior Living Facilities Community Meeting #1 District 2 Senior Center, 1751 South WW White Rd (CD 2) July 30, 2019

## **Comments & Needed Follow-Up**

(Comments in bold are being investigated by DSD Code Enforcement)

Staff = 10 Attendees = 78 10:33 – 11:01

- Resident is having problems in getting someone to respond to my call regarding A/C
- When it rains there is a puddle forming at end of driveway. Water sometimes reaches 2 3 ft.
   Resident is confined to wheelchair.
- Who is registering for this proposed program?
  - Presenter responded that those with frequent & severe violations will be required to register.
- Is the program for senior apartments only?
  - o Presenter responded yes.
- Attendee stated that the legalities of these complaints are covered by calling 311.
  - Presenter responded that the goal of the program is not to replace any apartment processes in place. Program only for properties having several violations
- Attendee reported that there is already a system in place to handle code violations. However, the outreach should be the focus. Who to call when there is a need. Should focus on the outreach and education of who a senior.
- Roach infestation at entire apartment complex